

OUTLINE OF TOPICS FOR 2005 IM TRAINING PLAN (UNPRIORITIZED)

ITEM	TIMELINE	LEAD	OTHER
INITIATIVES			
CWW Project 1	Curriculum development for core users October 2004 – March 2005; Beta/pilot delivery April 2005; Full delivery June 2005 NWT plans TBD	Theresa – overall lead Jeff – curriculum Staci – Assessment Tricia – Logistics/planning Lynda – New worker Theresa – marketing and non- core audiences	
CWW Non-core program(s)	November, 2005	TBD	
ACCESS Phase 3 Application, query and change reporting	Initial plan was for implementation in October 2005 – Timeline currently TBD	Need to assign a trainer to any workgroup(s)	
ACCESS - other	Placeholder	Placeholder	Placeholder for other ACCESS training needs that are not application/query/change reporting phase
Milwaukee Payment Accuracy – Project 1: Wages and Salaries	Related to Find and Fix Kicked off 12/1/04	(Eduardo, Kathy, Brian)	Jaciae Coutant and John Haine are project leads
Milwaukee FEP AE entry Customer video Family Care IMQA (NewMan)	TBD	TBD	Amy and John and Theresa meet with Milwaukee County regularly to plan training. These areas are currently under discussion but there could be others as well.

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2 nd party review process			Some initiatives may then be taken statewide after Milwaukee implementation.
MEQC EBD MA related issues	Unknown	TBD	Per Scott – over 20% error rate will likely lead to identified training needs. (Eligibility cost share, deductibles?) Can also tie this into Rita Cairns continued requests for participation in CW training.
ECF	* Pilot - September * Milwaukee – ? * Phased statewide rollout TBD	Eric	Role of PTS training TBD
Verification/ documentation issues	Workgroup started 11/04	Theresa	Considerations: Audit findings, ECF, historical perspective. Impact on training unknown.
Program integrity/ Payment accuracy issues (statewide)	TBD	TBD	Had talked about doing something similar to “FS Application Processing” course. Could include FS and/or MA. Need to prioritize this.
EBT – web administrative screen	Early – mid 2005	TBD	Per Rick: Vendor will “train the trainer”, we decide what else needs to be done
Fraud/Payment integrity issues	Placeholder	Theresa	Impact on training unknown
Budget bill changes	Placeholder	Placeholder	Impact on training unknown

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Medicare Part D	Placeholder	Placeholder	Impact on training unknown
OTHER TRAINING TOPICS			
2004 IRS Safeguard	End 2004	TBD	No official request from bureau staff yet; Milwaukee has asked about this. Could be impacted by budget bill changes.
SC Bubble 05	May – September 05	TBD	Consider LTE trainer again?
New worker	Ongoing	Lynda	
LTC	Ongoing	Kathy	Scheduling, curriculum revision
Data Needs (DW, ACD, other?)	Placeholder	Eduardo	IMAC IT has been discussing this
Outreach	Ongoing	Julie	
BV	Mid 2005?	Kathy	Distance learning package based on PPT done for 04 WAPAF conference
TRAINING SUPPORT			
Web support	Ongoing	Mark	
PTS Training Times	Ongoing	Cheri N.	
Bridges to Collaboration	Ongoing	Julie	Minimal IM involvement at this time
Distance Learning Marketing (WLW, etc)	Ongoing	Tricia	
Pathlore maintenance	Ongoing	Tricia	
Distance Learning research	Ongoing	Eric, et. al.	
Conference support for FS Big 10	August 2005	Staci/Eduardo	

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ITEM	TIMELINE	LEAD	OTHER
THINGS THERESA IS WATCHING			
CWW Project 1.5 (Mail in application, SeniorCare)			
CWW Project 2 (SFU, EDBC, CS, alerts, DX, Notices)			
CWW Project 3 ("Everything else")			
SSI CAP			
Online EVF/pre-printed renewals			
Disability determination process changes			
Enhancements to recipient notice/letter processes			
Change Center issues			
NGA initiatives – "service integration"			
Overpayment/Collections changes (DWD 12.23)			
ASSET - relationship to multiple systems			
CSAW – relationship to multiple systems			
Web based MMIS (06)			

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